### VTU MODEL QUESTION PAPER - CBCS SCHEME

USN: 20MBA16

#### First Semester MBA Degree Examination,...../......2021 Managerial Communication

Time: 3 hrs. Marks: 100

Miax.

## Note: 1. Answer Any Four Questions from Q.No.1 to Q.No. 7. 2. Ouestion No. 8 is Compulsory.

a. Define communication.	(0.3 Marks)
<ul> <li>Explain the various negotiation strategies,</li> </ul>	(07Marks)
<ul> <li>Discuss the 3X3 writing process of business communication.</li> </ul>	(10Marks)
2. a. What is interview?	(03Marks)
<ul> <li>Explain the factors effecting media choices.</li> </ul>	(07Minrks)
c. "Nonverbal communication speaks louder than words". Comment.	(10Marks)
3, a. What is online presentation?	(03Marks)
<ul> <li>b. "Pen is mightier than sword". Explain the statement, elaborating the stren</li> </ul>	
written communication.	(07Marks
<ul> <li>Discuss in detail the process of communication.</li> </ul>	(10Mlarks)
4, a. What is conflict?	(0.3Mlanks)
<ul> <li>Describe the different types of visual used for business presentation.</li> </ul>	(07Marks)
<ul> <li>Write a complaint letter to the sales manager of M/S Ramoji Electronics I from M/S Suresh Electronics. Arra about received damaged electronic</li> </ul>	
tion and Justice Education Ages along received damaged exertions	(100Mariles)
S. a. What is listening?	003Marks)
<ul> <li>Elaborate on the barriers in effective communication.</li> </ul>	(7Marks)
c. Write a job application letter to the Personnel Manager, Jai Jawan Comp.	any, Nashik in
response to an advertisement in 'Bhuvan' daily newspaper for the post	of Welfare
Officer	(10Marks)
6. a. What is a case?	(03Marries)
<ul> <li>Explain the different formal communication channels in an organization.</li> </ul>	(7Marks)
<ul> <li>Your college wishes to setup a new computer lab &amp; needs to buy 50 comp a letter of enquiry to Saraswathi Computers enquiring price &amp; other deta</li> </ul>	
	(10Marks)
7. a. What is interview?	(03Marks)
b. Discuss the types of reports.	(07Marks)
c. Elaborate on the 10 steps in pitching.	(10Marks)
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# **Vtu Question Paper Mba**

Karmjit Kaur

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#### **Table of Contents Vtu Question Paper Mba**

- 1. Understanding the eBook Vtu Question Paper Mba
  - The Rise of Digital Reading Vtu Question Paper Mba
  - Advantages of eBooks Over Traditional Books
- 2. Identifying Vtu Question Paper Mba
  - Exploring Different Genres
  - o Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Vtu Question Paper Mba
  - User-Friendly Interface
- 4. Exploring eBook Recommendations from Vtu Question Paper Mba
  - Personalized Recommendations
  - Vtu Question Paper Mba User Reviews and Ratings

- Vtu Question Paper Mba and Bestseller Lists
- 5. Accessing Vtu Question Paper Mba Free and Paid eBooks
  - Vtu Question Paper Mba Public Domain eBooks
  - Vtu Question Paper Mba eBook Subscription Services
  - Vtu Question Paper Mba Budget-Friendly Options
- 6. Navigating Vtu Question Paper Mba eBook Formats
  - o ePub, PDF, MOBI, and More
  - Vtu Question Paper Mba Compatibility with Devices
  - Vtu Question Paper Mba Enhanced eBook Features
- 7. Enhancing Your Reading Experience
  - Adjustable Fonts and Text Sizes of Vtu Question Paper Mba
  - Highlighting and Note-Taking Vtu Question Paper Mba
  - Interactive Elements Vtu Question Paper Mba
- 8. Staying Engaged with Vtu Question Paper Mba
  - o Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers Vtu Question Paper Mba
- 9. Balancing eBooks and Physical Books Vtu Question Paper Mba
  - Benefits of a Digital Library
  - o Creating a Diverse Reading Collection Vtu Question Paper Mba
- 10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
- 11. Cultivating a Reading Routine Vtu Question Paper Mba
  - Setting Reading Goals Vtu Question Paper Mba
  - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Vtu Question Paper Mba
  - Fact-Checking eBook Content of Vtu Question Paper Mba
  - $\circ \ Distinguishing \ Credible \ Sources$

- 13. Promoting Lifelong Learning
  - Utilizing eBooks for Skill Development
  - Exploring Educational eBooks
- 14. Embracing eBook Trends
  - Integration of Multimedia Elements
  - Interactive and Gamified eBooks

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