# **QUIZ A**

NAME: \_\_\_\_\_ SCORE:

- Listen to the conversation between Eric and Stephanie. Then read the questions and choose the correct answer.
  - 1 What does Eric say about the customers?
    - A They are always very friendly.
    - B They like to ask difficult questions.
    - C Some of them ask for information by phone.
  - 2 How does Stephanie feel about dealing with customers?
    - A comfortable that she can answer all the customers' questions
    - B confident because she has had some similar experience
    - C nervous that she will not know how to reply
  - 3 Eric explains that when customers book a place to play basketball,
    - A it's important to send them all the information afterwards.
    - B the customers have to use a special computer program.
    - C there are sometimes problems with the computer program.

- 4 How does Stephanie feel about showing customers. around the gym?
  - A concerned because she doesn't know anything about sports
  - B confident because she has seen the gym before
  - C a little worried because the place is not familiar
- 5 Eric explains that he chose Stephanie for this job because
  - A she is cheerful and comfortable talking to people.
  - B she can help people to become top athletes.
  - C she likes keeping fit and having fun.

\_ / 10 (2 points each)

Complete the sentences with the words in the box.

biology business computer science economics engineering law medicine physics My sister studied , and now she works in a hospital as a doctor. Megan studied because she wanted to start her own company someday. 3 Jessica did a degree to understand the rules of our society better. 4 lim we learned about the way trade, industry, and money are organized. 5 Studying at college is useful if you want to build bridges, roads, and public buildings.

6 Michael loves animals and nature, and that is why he studied

7 I did a degree in because I am interested in information technology.

B Im. , we did interesting experiments with energy and light.

/8 (1 point each)

# **Unit 9 Quiz Nt111**

**Mark Steyvers** 

# Unit 9 Quiz Nt111:

**Pennsylvania Public Employee Reporter** ,1995 **Index** ,1994 Vols for 1964 have guides and journal lists <u>International Aerospace Abstracts</u>,1962

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