



SHANNON GENTRY

TOUR GUIDE • ORLANDO, FL 32806, UNITED STATES • (689) 320-4545

◦ DETAILS ◦

140 Whistle Tower Lane
Orlando, FL 32806
United States
(689) 320-4545
shan_ksgen@gmail.com

◦ SKILLS ◦

Excellent Communication Skills

Advanced Planning Skills

Time Management Skills

Guided Tour Planning

CPR and First Aid Certified

Creative Problem Solving

◦ LANGUAGES ◦

Spanish

Italian



PROFILE

Energetic and resourceful Tour Guide with several years of experience accompanying clients on trips and to various locations in different parts of the world. Adept at performing research in an effort to make optimal travel plans. Experienced in organizing itineraries according to time frames, weather, and events. Dedicated to providing clients with the best customer service and travel experience possible.



EMPLOYMENT HISTORY

Universal Studios Tour Guide at Walt Disney World Resort, Orlando

April 2015 — September 2019

- Greeted clients and developed itineraries based on their interests and needs.
- Escorted clients through the real working movie studios.
- Provided clients with informative literature and provided access to special departments.
- Showed clients around different points of interest and answered any and all questions to the best of my ability.

Tour Guide at Orlando Trip Experts, Orlando

May 2010 — March 2015

- Worked with clients to develop trip itineraries that made sense in terms of time, budget, and goals.
- Researched places to gather information about attractions, points of interest, history, weather, and other important facts.
- Effectively communicated with clients in English, Spanish, and Italian.
- Accompanied some clients on trips, serving as a translator and assistant throughout the trip.



EDUCATION

Bachelor of Communications, University of Florida, Gainesville

August 2006 — May 2010

High School Diploma, Jacksonville High School, Jacksonville

September 2002 — May 2006



REFERENCES

Corrine Johnson from Alpine Ski Resort

cjohnson@alpineski.com 329-293-2213

David Miller from Big Reef Diving Company

miller.david@bigreefdive.org 906-283-9912

Nathan Magro from Travel With Ease Inc.

nmagent@traveleasey.com 983-394-9485

Tour Guide Resume

Yijin Wang



Tour Guide Resume:

Decoding **Tour Guide Resume**: Revealing the Captivating Potential of Verbal Expression

In a time characterized by interconnectedness and an insatiable thirst for knowledge, the captivating potential of verbal expression has emerged as a formidable force. Its ability to evoke sentiments, stimulate introspection, and incite profound transformations is genuinely awe-inspiring. Within the pages of "**Tour Guide Resume**," a mesmerizing literary creation penned by a celebrated wordsmith, readers set about an enlightening odyssey, unraveling the intricate significance of language and its enduring effect on our lives. In this appraisal, we shall explore the book's central themes, evaluate its distinctive writing style, and gauge its pervasive influence on the hearts and minds of its readership.

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Table of Contents Tour Guide Resume

1. Understanding the eBook Tour Guide Resume
 - The Rise of Digital Reading Tour Guide Resume
 - Advantages of eBooks Over Traditional Books
2. Identifying Tour Guide Resume
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Tour Guide Resume
 - User-Friendly Interface
4. Exploring eBook Recommendations from Tour Guide Resume
 - Personalized Recommendations
 - Tour Guide Resume User Reviews and Ratings
 - Tour Guide Resume and Bestseller Lists

5. Accessing Tour Guide Resume Free and Paid eBooks
 - Tour Guide Resume Public Domain eBooks
 - Tour Guide Resume eBook Subscription Services
 - Tour Guide Resume Budget-Friendly Options
6. Navigating Tour Guide Resume eBook Formats
 - ePub, PDF, MOBI, and More
 - Tour Guide Resume Compatibility with Devices
 - Tour Guide Resume Enhanced eBook Features
7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Tour Guide Resume
 - Highlighting and Note-Taking Tour Guide Resume
 - Interactive Elements Tour Guide Resume
8. Staying Engaged with Tour Guide Resume
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Tour Guide Resume
9. Balancing eBooks and Physical Books Tour Guide Resume
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Tour Guide Resume
10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
11. Cultivating a Reading Routine Tour Guide Resume
 - Setting Reading Goals Tour Guide Resume
 - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of Tour Guide Resume
 - Fact-Checking eBook Content of Tour Guide Resume
 - Distinguishing Credible Sources
13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
- Exploring Educational eBooks

14. Embracing eBook Trends

- Integration of Multimedia Elements
- Interactive and Gamified eBooks

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