



Datum / Date:	
Tyd / Time:	1 Hour
Punte / Marks:	50 marks
Graad / Grade:	11
Vak / Subject:	Tourism
Voorsel / Paper:	Task 5 Test

Naam en Van / Name and Surname: _____

Algemene instruksies vir die skryf van toetse (General instructions for the writing of exams)

1.	Quickly scan through your entire paper.
2.	Read the question twice before you begin.
3.	Make sure to answer ALL questions.
4.	Write neatly and legibly.
5.	If you struggle too much with a question, move on to the next one and return once you have answered all the other questions.
6.	If the question calls for a longer answer, plan before you start writing.
7.	For any answer longer than 1-2 words, always write in full sentences.
8.	Make sure every point you make refers to the central question.
9.	Use correct grammar, spelling, and punctuation to the best of your ability.
10.	If you make a mistake, cross it out clearly with a single, neat line and write the correct answer instead.
11.	Number the answers correctly according to the numbering system used in this question paper.
12.	Present your answers according to the instructions for each question.

Good luck with your exam!

SECTION A: SHORT QUESTIONS

QUESTION 1

Four options are provided as possible answers to the following questions. Choose the answer and write only the letter (A–D) next to the question number (1.1.1–1.1.10) in the **ANSWER BOOK**, for example 1.1.11 D.

- 1.1 Which media tool is not used in above-the-line promotional techniques? (1)
- A. Television
B. Newspaper
C. Personal selling
D. Radio
- 1.2 The currency of Zambia is the: (1)
- A. Dinar
B. Kwacha
C. Rand
D. Shilling
- 1.3 Which one of the following National Parks can be found in Malawi? (1)
- A. Hlane Royal National Park
B. Ukwanda National Park
C. Etosha National Park
D. Hwange National Park
- 1.4 A _____ is an itinerary anyone can use. In Practice, travel agents use these to advertise tours. (1)
- A. Logical Itinerary
B. General Itinerary
C. Personalised Itinerary
D. Appropriate Itinerary

Tourism Grade 11 Memorandum 2013

Richard S. Conley



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