

# STARBUCKS JOB INTERVIEW



## INTERVIEWER ROLE CARD

Starbucks is coming to your country and your HR company is recruiting people for a store manager position. You'll get a CV from the applicant you'll be interviewing. Read it, then do the interview based on the questions below.

**Inimitable atmosphere, masterful coffee -  
and special people.**



In 1971, an unassuming little coffee shop opened in Seattle's historic Pike Place Market. More than thirty years and millions of lattes later, that neighborhood hangout has grown into one of the world's largest and most recognizable brands. Starbucks has become synonymous with the highest quality coffee, a welcoming environment, personalized service and a passion for innovation. Starbucks continues to grow, and with over 14,000 locations, people all over the world can enjoy the Starbucks Experience, and now Starbucks is coming to [name of your country]

We are looking for Candidates for the position of:

### STORE MANAGER

Reference number: SM/SBUX/HUN/11/09

The selected person will be responsible for operational management of a coffee shop, building the team and creating unusual work atmosphere through living Starbucks values.

If you are passionate about coffee, like working with people, can create superb work atmosphere,  
if you like contact with customers and are enthusiastic, this job is just for you!!

#### REQUIREMENTS:

- Previous experience at a managerial level in a retail unit
- Solid experience in people management
- Interpersonal skills, enthusiasm, creativity
- Knowledge about customer service techniques
- Planning and organizing skills
- Problem solving skills
- Fluent English

#### WE OFFER:

- Competitive salary package and benefits
- Wide range of training and development opportunities
- Genuine opportunity to grow within the organization
- Excellent chance to work with dynamic, young, international team of professionals

**We are waiting for your CV and cover letter!**

If you are interested in a position with dynamic and fast growing international Company  
please send your application in English by email:  
david.jilly@amrest.eu

Please, quote the reference number SM/SBUX/HUN/11/09 in the theme of your message.

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*LOVE WHAT YOU DO.*



# Starbucks Employee Manual

**Arturo Cuomo**



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